



Implementing Global Performance Measurement Systems

Ferdinand Tesoro, Jack Tootson

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Do have the necessary ingredients to measure performance?

Follow the recipe in this easy-to-use, easy-to-understand guide focused specifically on performance measurement-and create the system your organization needs to measure performance, now and in the future.

This book is what every human resource development professional has been asking for:

- A simple, user-friendly, cookbook approach to all the steps involved in measuring performance
- Easy access to current, relevant, and reliable training, business, and financial information
- Help with making the fact-based, data-driven training- and performance-related decisions that all HRD professionals have to make
- A guide to designing, implementing, and managing a performance measurement system
- A set of generic, customizable templates, tools, job aids, and techniques included on CD-ROM

With an ever-increasing demand for accountability in training and employee educational programs within organizations, businesses must meet stated goals by providing training that is based on stated company goals and objectives. This guide not only provides you with a means to measure progress and ongoing performance, it also links that measurement to the success of your organization.

You'll also get the unique global perspective of authors Tesoro and Tootson, who offer pointers on how to measure performance in international settings as well as a tool-packed CD-ROM which contains a "return-on-investment (ROI) calculator."

What's the recipe for success? This cookbook approach to evaluating and measuring ongoing performance has everything you need.

There may be other books on performance improvement . . . but this is the only book that will provide you with a step-by-step process as well as a CD-ROM with all the tools and templates you'll need for creating an effective and easy-to-use system for measuring performance.

You'll use this book to:

- Make fact-based business decisions related to training and performance improvement
- Plan, design, implement, and manage an effective performance measurement system
- Set training priorities and goals
- Compare forecast and actual data
- Link training metrics with business metrics
- Increase your credibility and your contributions within your organization

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Michael Johnson:

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Gerald Wright:

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